

National Institute of Technology, Hamirpur (HP)

MBA

Branch : MBA

Course Name: Organizational Change & Development

Time: 02 Hours

Semester : Third

Course Code : MB-705

Maximum Marks: 50

PART-A

Note: Attempt all questions Two Marks Each

(10 Marks)

1. What is sensitivity training?
2. Explain Career planning?
3. Define Quality circles.
4. What do you mean by downsizing Organization?
5. Define quality of work life.

PART-B

Note: Attempt all questions Three Marks Each (06 Marks)

1. Define the applications of sensitivity training in organizational context.
2. Explain transformational change keeping in view the example of Apple Co.

PART-C

Note: Attempt all questions Four Marks Each

(04 Marks)

1. Differentiate between job enlargement and job enrichment with suitable example.

PART-D

Note: Attempt all questions Six Marks Each

(30 Marks)

1. Define MBO with example. Explain the steps of MBO.
2. As a HR manager how job analysis will help you to place right per at a right place?
3. What is performance appraisal? Explain the benefits of 360 degree feedback.
4. Discuss managerial Grid with the help of example.
5. What is Organization development? Explain its Characteristics.